

Frequently Asked Questions for Remote Customer Support Specialist Only

This is great information about working under Speak Wisely Solutions as an independent contractor and customer support specialist opportunity. If you have any questions, please send an email to support@speakwiselysolutions.com

Are benefits provided?

No, because you're an independent contractor, you are responsible for your own health, life, dental, pharmacy, and any other type of benefits.

Can I list Speak Wisely Solutions LLC as an employer for work experience?

No, you're an independent contractor.

What is an independent contractor?

A person, business, or corporations that provides a service under a contract or verbal agreement. Independent contractor does not work as a W-2 employee.

What is a Sole Proprietorship?

An enterprise owned and run by only one person in which there is no legal distinction between the owner and the business entity.

Is this a scam?

No, Speak Wisely Solutions is a legitimate business that partners with a third party platform to provide work from home opportunities.

Is equipment provided?

No, as an independent contractor you provide your own equipment.

Are taxes taken out of my paycheck?

No, as an independent contractor you are responsible for paying your own taxes. It is recommended to do your own research and seek a tax professional.

Can I work for more than one client?

Yes, once you're done with one certification. You can choose another company to get certified.

Is there a background check?

Yes, you will be working for fortune 500 companies, so it is required to have a background check for independent contractors. Background check fee is \$30. Please note this is a one time fee that stays on file for 3 years. Once you start working you can make that money back.

Are there any fees?

Yes, an administrative fee of \$45.99 will be taken out of your paycheck bi-weekly, and nothing else.

Can I travel or live outside the USA?

No, you must be a USA citizen living in the USA. You can go to another state that's eligible.

Do you have to take a drug test?

Maybe, depending on the company.

I don't see the pay rates for the job opportunity?

Contact Speak Wisely Solutions via email to get a pay rate amount.

Is it paid training?

No, because you are not an employee. You are an independent contractor. Independent contractors receive a certification.

How will I get paid?

By Speak Wisely Solutions, bi-weekly, direct deposit only.

Why don't I see any job opportunities in the portal?

Jobs come and go often, don't worry if you don't see a job available now, they will be available soon. We recommend checking the portal daily, because once they become available, seats for training get full fast. There will also be emails sent, when different opportunities are available, so check your email often.

Are there any starting costs?

There are no certification costs. Classes are free. There is a fee if you drop enrollment after class has started or you are a no show on the first day of class for \$20.

How much is the pay?

The pay rate can vary depending on the client opportunity you choose to work. Income base pay rates are \$11.00-\$15.00 per hour. There is no limit to how much money you make. You select the number of hours you work. The more you work, the more money you make.